

Keeping our residents safe, with these precautionary measures at all Iglu properties.



REGULAR & CLEAR COMMUNICATION FROM THE IGLU TEAM

Including email updates, hygiene awareness posters, digital posts on our dedicated channels, precautionary measure guidelines, self isolation guidelines, and social distancing guidelines.



INCREASED FREQUENCY OF CLEANING WITHIN PROPERTIES

Including all entrances, lifts, handrails, communal areas, and communal bathrooms.



INCREASED HYGIENE AWARENESS

We've added extra hand washing and sanitising stations, and have PPE kits available on-site (including surgical masks and gloves).

In line with Government public health orders we have also temporarily:

Cancelled in-person events and developed a virtual events program, implemented temporary visitor and gathering restrictions, and closed all in-house gyms.

Provided additional training and guidelines for front desk team to respond to and assist students.

Moved our "Cool Start" breakfast to takeaway only with individually packaged items and disposable coffee cups.

Making 'lockdown' livable, with cool #stayhomeatiglu offers.



NO RENT INCREASE

to help residents manage their budget in these uncertain times



INCREASED WI-FI SPEED

to help residents manage their online studies and virtual social life



CLEAN LIVING

free laundry credit for a wash and dry each week



ESSENTIAL SUPPLIES

free regular deliveries of toilet paper and soap



FOODIE FEASTS

free meals to keep the favourite food events on the calendar

It doesn't stop there. With the world changing so rapidly right now, we want our residents to continue to feel safe, supported and connected at Iglu.

After all, it's their home. To help residents stay cool while they stay home, we are also:

- Relaunching our events program online to help everyone stay connected as a community while they stay at home.
- Working with on-site and local eateries to provide access to exclusive home delivered pre-packaged meals.
- Creating a resources hub with some cool ideas to help residents stay informed and keep the boredom at bay while they stay home.

所有 Iglu 公寓将实施 如下预防措施来确保 我们学生的安全



Iglu 公寓团队定期且清晰的沟通

包括电子邮件更新，卫生意识海报，我们专用频道上的网络帖子，预防措施指南，自我隔离指南和社交距离指南。



增加公寓楼内部清洁频率

包括所有入口，电梯，扶手，公共区域和公共卫生间。



增强卫生意识

我们增加了额外的洗手和消毒站，并在公寓楼内准备了个人防护设施装备（包括医用口罩和手套）。

依照政府的公共卫生指令，我们临时也：

取消了面对面的活动并开发了线上活动节目，实施了探访和聚会限制，并且也关闭了所有公寓内的健身房。

为公寓前台团队提供了额外的培训和指导，以回应和帮助学生。

将我们“Cool Start”早餐改成自取模式，仅提供独立包装的食品和一次性咖啡杯。

#stayhomeatiglu

提供炫酷服务和优惠将使 “封锁”变得宜居



不增加租金

以此帮助学生在疫情期
间管理生活预算



加快 Wi-Fi 速度

以确保学生的在线学习和
网上社交生活更顺畅



清洁生活

每周提供一次免
费洗衣和烘干



基本用品 供应

定期免费供应厕
纸和肥皂



美食活动

保留学生最喜欢的
的日程表活动, 免
费运送美食项目

还不止于此。当前世界瞬息万变，我们希望 Iglu 的学生都感到安全，得到支持并保持着联系。

毕竟，这里是他们的家。为了帮助学生在居家期间保持舒适，我们还：

- 重新启动在线活动计划，以帮助每位学生在家里时也能够保持与社区的联系。
- 与当地的餐饮店合作，提供优质独家预包装餐食并送到上门。
- 创建独特的资源中心汇集最酷的信息分享给学生以丰富他们的空闲时间。