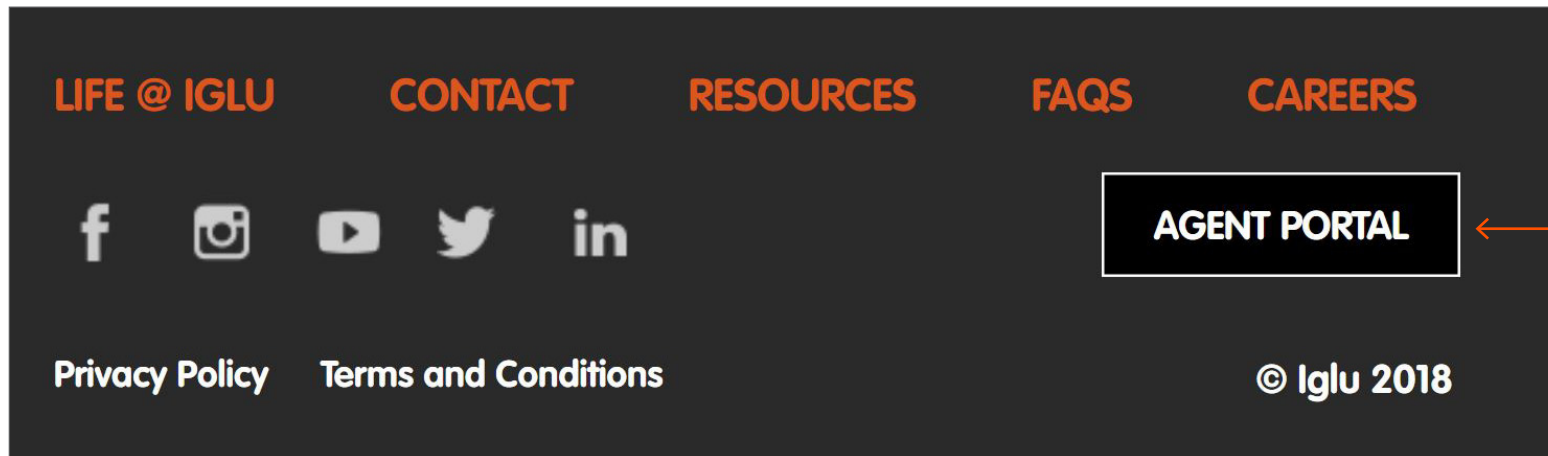




Iglu Agent Portal

A dedicated portal where you can login with your agent code for a more seamless booking experience

Iglu Website :: Agent Portal

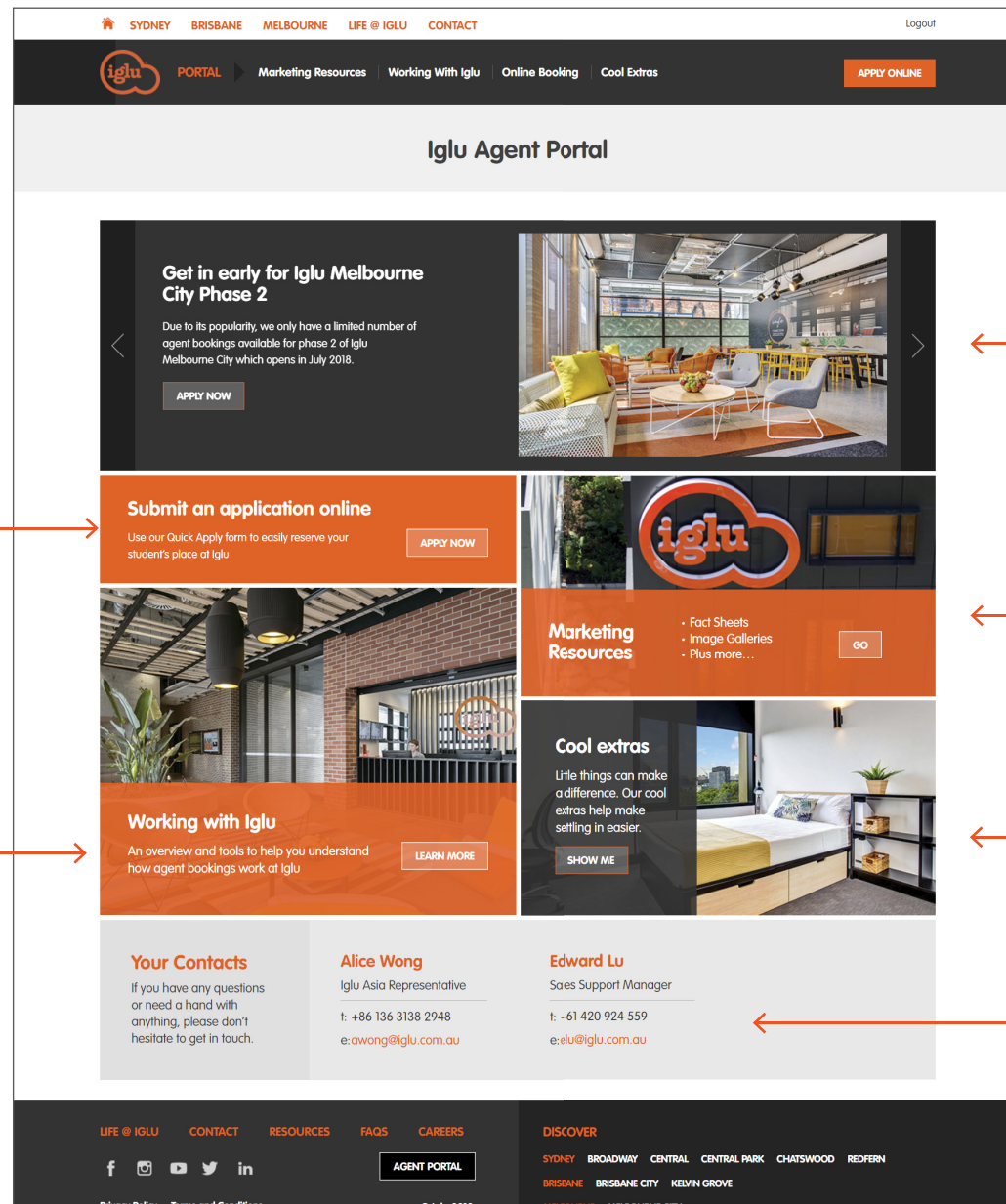


Agent Portal link lives in the website footer

This image shows the login page of the Iglu Agent Portal. The page has a white background with a dark header. The header contains the Iglu logo, navigation links (SYDNEY, BRISBANE, MELBOURNE, LIFE @ IGLU, CONTACT), and a 'Student Login' link. Below the header is a dark navigation bar with the Iglu logo, a list of links (The Iglu Guide, Student Stories, Blog, Why Choose Iglu, Always Here, How To Book, Cool Extras), and an 'APPLY ONLINE' button. The main content area has a light gray background with the heading 'Welcome to the Iglu Agent Portal'. Below this is a text prompt: 'Please login using your Iglu Agent Code. If you have forgotten your code or you have not received your code, please contact agents@iglu.com.au'. There is a text input field labeled 'Agent Code *' with the value 'A12345' entered. A 'SUBMIT' button is located below the input field. An orange arrow points from a text box on the left to the input field.

Enter your Agent Code to 'login'

Iglu Website :: Agent Portal



Iglu Website :: Agent Portal

Select city

Select property

Select room

Ready to apply?

Cool. You just need to select a contract start date and lease term, provide a few details and make the initial payments, which will be outlined in the final steps, to hold the room. We will then process the application and send a full offer of accommodation to accept. Let's get started.

SELECT A CITY

SYDNEY

BRISBANE

MELBOURNE

SELECT A PROPERTY

EDGEMOOR

CENTRAL

CENTRAL PARK

CHATSWOOD

REDFERN

SELECT YOUR ROOM

Single Bedroom - Share Bathroom - \$10

Single Bedroom - 6 Share Apt - \$454

Single Bedroom - 5 Share Apt - \$464


Single Bedroom - 2 Bedroom Studio - \$479

Standard Studio Apartment - \$552

Single Bedroom - Share Bathroom

BEDROOM SLEEPS 1

TWIN-SHARE



From \$10 /wk

EARLY BIRD PRICE

Happy to share a bathroom with one other? In this fully-furnished 6-bedroom share apartment you will have your own bedroom and study space.

NOTE
If a property is not longer accepting agent applications, the property will be greyed out and you will not be able to select it

Quick room summary

Iglu Website :: Agent Portal

PLEASE SELECT A CONTRACT START DATE ?

9 JULY 2018

LEASE TERM

☒ 6 MONTHS (+\$25 /WK) ☐ 12 MONTHS

STUDENT EMAIL ADDRESS

agenttest@iglu.com.ai

DO YOU HAVE A PROMO CODE?

NEXT

Agency Details (Step 2 of 4)

Agency Details

Student Details

Payment

OTHER THINGS YOU NEED TO KNOW

All rates shown are per person, per week and are in SAUD.
The refundable bond will be lodged with the state Rental Tenancy Bond Authority.
Credit Card payments can be made using VISA, Mastercard or AMEX.
All credit card and debit card payments will attract a 1.8% surcharge which will be applied at check-out.
Don't forget to review our [Cancellations & Refund Policy](#).

Select the contract start date

Click on "?" for further information on Iglu's contract dates.

Select Lease Term

Student email address will search StarRez to ensure they are not already in progress or in-house at an Iglu property

Next step will take you to enter your details

Iglu Website :: Agent Portal

Agent code is recorded

Enter your details (phone is optional)

Agency Details

Agency CodeA12345

First NameAgent

Last NameName

Emailagent@iglu.com.au

Phone1234568

CountryIndonesia

NEXT

Student contact details (Step 3 of 4)

Student Details

Payment

Next step will take you to enter the student details

Iglu Website :: Agent Portal

Basic student details are entered. The remaining information will be collected during the portal acceptance process

NEW generic age confirmation with a tooltip to review Iglu's age eligibility policy

To live at Iglu in Sydney or Melbourne, you must also be at least 18 years of age at the time of signing the lease. We accept domestic students under 18 at Iglu Kelvin Grove and Iglu Brisbane City under special terms. Please click [here](#) to review all age requirements.

Student Details

STUDENT NAME

First Name

Last Name

MOBILE PHONE NUMBER

GENDER

DATE OF BIRTH

CONFIRMATIONS

Is a student

☐

Confirm applicant is or will be a tertiary student

Is age eligible


☐

Confirm applicant meets the age requirements to live at Iglu [?](#)

NEXT

Payment (Step 4 of 4)

Your Application Details



PROPERTY

Melbourne City

ROOM

Single Bedroom - 5 Share Apt

SELECTED START DATE

09/07/2018

EMAIL ADDRESS

agentfest@iglu.com.ai

LEASE TERM

6 Months

The total cost per week is

\$374.00

NEED HELP?

Call Iglu Melbourne City on +61 3 9002 5600
or email : melbournecity@iglu.com.au


Payment

Application summary is provided

Iglu Website :: Agent Portal

Payment

Your Application Details



The total cost per week is
\$374.00

PROPERTY Melbourne City	STUDENT NAME Student Name
ROOM Single Bedroom - 5 Share Apt	GENDER Male
SELECTED START DATE 09/07/2018	D/O/B 01/01/1970
EMAIL ADDRESS agenttest@iglu.com.au	CONFIRMATIONS - Is a student - Is age eligible ?
LEASE TERM 6 Months	

NEED HELP? Call Iglu Melbourne City on +61 3 9002 5600 or email : melbournecity@iglu.com.au

TOTAL AMOUNT DUE NOW - \$2,244.00

2 WEEKS' RENT IN ADVANCE - \$748.00

4 WEEKS' REFUNDABLE BOND - \$1,496.00

Paying by credit card or debit card? All payments will attract a 1.8% surcharge. Paying by direct deposit? Payment details will be included in your confirmation email.

Payment Method ☐ Credit Card ☐ Direct Deposit

TERMS & CONDITIONS

☐ I accept the application [terms](#)

APPLY

Final application summary


The total amount due is shown broken down as:

» 2 weeks' Rent in Advance
» 4 weeks' Refundable Bond

Option to pay by Credit / Debit card or Direct Deposit (replaces Pay By Phone)

Iglu Website :: Agent Portal

Your Application Details



The total cost per week is
\$374.00

PROPERTY
Melbourne City

ROOM
Single Bedroom - 5 Share Apt

SELECTED START DATE
09/07/2018

EMAIL ADDRESS
agenttest@iglu.com.au

LEASE TERM
6 Months

STUDENT NAME
Student Name

GENDER
Male

D/O/B
01/01/1970

CONFIRMATIONS
- Is a student
- Is age eligible ?

NEED HELP? Call Iglu Melbourne City on +61 3 9002 5600 or email : melbournecity@iglu.com.au

TOTAL AMOUNT DUE NOW - \$2,284.39

2 WEEKS' RENT IN ADVANCE - \$748.00

4 WEEKS' REFUNDABLE BOND - \$1,496.00

CREDIT / DEBIT CARD SURCHARGE - \$40.39

Paying by credit card or debit card? All payments will attract a 1.8% surcharge. Paying by direct deposit? Payment details will be included in your confirmation email.

Payment Method ☒ Credit Card ☐ Direct Deposit

Name on Card

Card Number

Expiry

CVV

TERMS & CONDITIONS

☐ I accept the application [terms](#)

APPLY


Final application summary

If paying by Credit / Debit card, 1.8% surcharge will be added to the amount.

Email will be sent with tax invoice and student will also receive a copy of their eWay receipt.

Iglu Website :: Agent Portal

Your Application Details



The total cost per week is
\$374.00

PROPERTY Melbourne City	STUDENT NAME Student Name
ROOM Single Bedroom - 5 Share Apt	GENDER Male
SELECTED START DATE 09/07/2018	D/O/B 01/01/1970
EMAIL ADDRESS agenttest@iglu.com.au	CONFIRMATIONS - Is a student - Is age eligible ?
LEASE TERM 6 Months	

NEED HELP? Call Iglu Melbourne City on +61 3 9002 5600 or email : melbournecity@iglu.com.au

TOTAL AMOUNT DUE NOW - \$2,244.00

2 WEEKS' RENT IN ADVANCE - \$748.00

4 WEEKS' REFUNDABLE BOND - \$1,496.00

Paying by credit card or debit card? All payments will attract a 1.8% surcharge. Paying by direct deposit? Payment details will be included in your confirmation email.

Payment Method ☐ Credit Card ☒ Direct Deposit

TERMS & CONDITIONS

☐ I accept the application [terms](#)

APPLY

Final application summary

If paying by Direct Deposit, no surcharge is added and email will be sent to you and the student with our property bank account details requesting payment within 24 hours and a copy of the transaction receipt or screenshot

Iglu Website :: Agent Portal



The screenshot shows the Iglu Agent Portal Confirmation Screen. At the top, there is a navigation bar with links for SYDNEY, BRISBANE, MELBOURNE, LIFE @ IGLU, and CONTACT. Below this is a secondary navigation bar with links for The Iglu Guide, Student Stories, Blog, Why Choose Iglu, Always Here, How To Book, Cool Extras, and an APPLY ONLINE button. The main content area has a dark background with a large heading: "Cool, thanks for your application. It is now on its way to the team!". Below this, there is a section titled "HERE'S WHAT WILL HAPPEN NEXT" which explains the process for room allocation and application finalisation. It also includes sections for "SYDNEY RESIDENTS" and "NRAS ROOMS" with details about email communications and tenancy bond payments. A "WE'RE HERE TO HELP" section provides contact information for various Iglu locations. The bottom of the page features a footer with links for LIFE @ IGLU, CONTACT, RESOURCES, FAQs, CAREERS, and a DISCOVER section listing various Iglu properties. There is also a link to the AGENT PORTAL and a copyright notice for Iglu 2018.

Navigation Bar: SYDNEY BRISBANE MELBOURNE LIFE @ IGLU CONTACT

Secondary Navigation Bar: The Iglu Guide Student Stories Blog Why Choose Iglu Always Here How To Book Cool Extras **APPLY ONLINE**

Main Content:

Cool, thanks for your application. It is now on its way to the team!

HERE'S WHAT WILL HAPPEN NEXT

If you just paid your deposit by CREDIT CARD, the team will allocate your room and contact you to finalise your application through our Iglu Resident Portal.

If you are paying your deposit by DIRECT DEPOSIT, once this is received, the team will allocate your room and contact you to finalise your application through our Iglu Resident Portal.

SYDNEY RESIDENTS

As part of this process, you will also receive an email from rbo@finance.nsw.gov.au with details for paying your residential tenancy bond using the Rental Bond Online portal. Note: You will need to have an Australian bank account to make this payment.

NRAS ROOMS

You will now receive a request to provide income information using our Iglu Resident Portal. This is to help us assess your eligibility for the NRAS room selected. You can review the NRAS eligibility criteria [here](#).

Don't worry, you don't need to remember all of this information right now, it will be in the confirmation email you will receive very shortly.

WE'RE HERE TO HELP

In the meantime, if you have any questions or concerns, please don't hesitate to contact your Iglu property team directly.

BRISBANE

IGLU BRISBANE CITY	t: +61 7 3085 3434 e: brisbane@glu.com.au
IGLU KELVIN GROVE	t: +61 7 3839 3733 e: kelvingrove@glu.com.au

MELBOURNE

IGLU MELBOURNE CITY	t: +61 3 9002 5600 e: melbournecity@glu.com.au
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SYDNEY

IGLU BROADWAY	t: +61 2 8024 8640 e: broadway@glu.com.au
IGLU CENTRAL	t: +61 2 8024 8600 e: central@glu.com.au
IGLU CENTRAL PARK	t: +61 2 8024 8650 e: centralpark@glu.com.au
IGLU CHATSWOOD	t: +61 2 8024 8610 e: chatswood@glu.com.au
IGLU REDFERN	t: +61 2 8024 8630 e: redfern@glu.com.au

Footer:

LIFE @ IGLU CONTACT RESOURCES FAQs CAREERS

DISCOVER

SYDNEY BROADWAY CENTRAL CENTRAL PARK CHATSWOOD REDFERN

BRISBANE BRISBANE CITY KELVIN GROVE

MELBOURNE MELBOURNE CITY

AGENT PORTAL

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Confirmation Screen





Summary of what will happen next. Will also be in the email you and the student receive.

Iglu Website :: Agent Portal :: DD Student Email

Confirmation Email » Direct Deposit

A copy is sent to you and the student





Dear Diana Prince!

How cool, you are coming to live with us at Iglu Broadway. Here are the details of your application along with a copy of your Tax Invoice.

- You have selected a Single Bedroom - 4 Share Apt
- Your expected arrival date is 15/07/2018
- Your contract is for 12 Months
- Your application reference number is 30800

Are these details correct? If not, please let us know as soon as possible.

TAX INVOICE

Iglu Broadway
ABN 71 189 396 207
9 Kensington Street,
Chippendale NSW 2008,
Australia

Billed to
Diana Prince

Application details	Amount
Single Bedroom - 4 Share Apt	
12 Months	
Rent (2 weeks' in advance)	\$968.00
Bond (4 weeks' Refundable)	\$1,936.00
Total Due	\$2,904.00

Application
summary

Tax Invoice

Bank account details with
request to pay the Total
Due with 24 hours.

There is also a note to
advise we will be sending
a bond lodgement form
which will need to be
returned within 48 hours.
For NRAS there is also a
note about auto-screening
request which will be sent

WHAT HAPPENS NEXT?

You have chosen to pay the above amount via bank transfer. Please see below for our bank account details.

Account Name	Iglu No. 205 Pty Ltd
BSB	062-000
Account Number	16670945
SWIFT Code (for international transfers only)	CTBAAU2S
Bank Name	Commonwealth Bank of Australia
Note	Please use your name as the reference so that we can match funds to your application

Please make this payment within 24 hours. After this time we will be required to release your room.

Once you have made payment, please forward the e-mail receipt to broadway@iglu.com.au and one of our friendly team members will activate the process to finalise your application through our Iglu Resident Portal.



BOND LODGEMENT

We will shortly send you a bond lodgement form for you to complete, sign and send back to us within 48 hours. Your bond payment of 4 weeks rent will be lodged with the Residential Tenancy Bond Authority where it will be held until after you vacate the property.

Iglu Website :: Agent Portal :: CC Student Email

Confirmation Email » Credit Card

A copy is sent to you and the student



Dear .bmof .bmol!

How cool, you are coming to live with us at Iglu Melbourne City. Here are the details of your application along with a copy of your Tax Invoice.

- You have selected a Single Bedroom - 6 Share Apt
- Your expected arrival date is 09/07/2018
- Your contract is for 12 Months
- Your application reference number is 30816

Are these details correct? If not, please let us know as soon as possible.

TAX INVOICE

Iglu Melbourne City
ABN 21 908 718 821
229 Franklin Street,
Melbourne VIC 3004,
Australia

Billed to
.bmof .bmol

Receipt no: [262535360]
Customer reference no: [30816]
Date paid: 09/04/2018 06:30AM

Application details	Amount
Single Bedroom - 6 Share Apt	
12 Months	
Rent (2 weeks' in advance)	\$20.00
Bond (4 weeks' Refundable)	\$40.00
Credit Card Surcharge @ 1.80%	\$1.08
Total Paid	\$61.08

Application
summary

Tax Invoice is
provided. Student will
also receive an eWay
receipt.

Note that offer will be sent
shortly.

There is also a note to
advise we will be sending
a bond lodgement form
which will need to be
returned within 48 hours.
For NRAS there is also a
note about auto-screening
request which will be sent

WHAT HAPPENS NEXT?

We will be in contact shortly to finalise your application through our Iglu Resident Portal.

BOND LODGEMENT

We will shortly send you a bond lodgement form for you to complete, sign and send back to us within 48 hours. Your bond payment of 4 weeks rent will be lodged with the Residential Tenancy Bond Authority where it will be held until after you vacate the property.

WE'RE HERE TO HELP

If you have any questions, you can contact us at Iglu Melbourne City on **+61 3 9002 5600** or melbournecity@iglu.com.au.

We look forward to meeting you soon.

Cool regards

Sally Brouwer
General Manager - Iglu Melbourne City